Pricka Installationmedia

2019-05-13
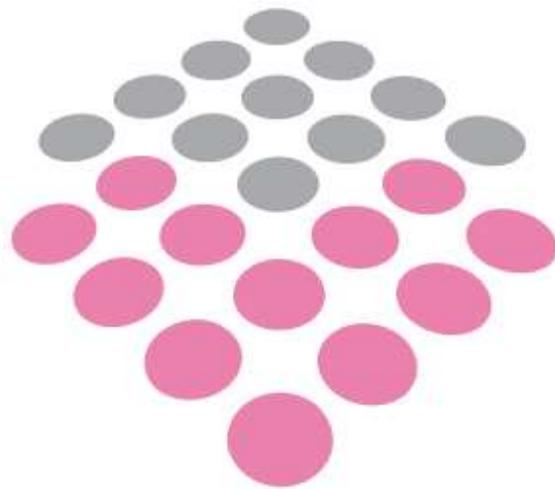
Choice of version

In this folder structure you will find the latest versions of the Pricka product family.

If you don't know witch version you should choose we recommend installing the latest stable version found under 'Senaste version – Current version'.

If you are interested in trying a preview of the software that includes previews of some of the new features that will be included in the next release you'll find the latest Release Candidate under 'Senaste version – Current version\Releasekandidat – Release Candidate'.

A Release Candidate is a tested and stable version of the software that also includes previews of newly developed features that might be changed before reaching a full release. If you are uncertain of whether you should choose a Release Candidate or not, then check out the 'Release Notes.txt' to see what new features are included in the latest Release Candidate or talk to Pricka Support or one of our consultants.

Older versions of the software are available under 'Gamla versioner – Old versions'. Do not install these unless your are sure that you really need an older version. They do not include the latest bug fixes.

Upgrade the database

If you upgrade from an earlier version of a Pricka software, you might need to upgrade the database. Whether you need to upgrade the database or not can be determined by the version number of the software. If any of the first two numbers in the version number has changed a database upgrade is required, otherwise not. I.e. if you upgrade from version 1.7 to version 1.8 a database upgrade is required, but if you upgrade from version 1.7 to version 1.7.4 an upgrade is not required.

There is one exception to this rule and that is if you upgrade from Pricka Bokslut version 1.5.0 or 1.5.1 to Pricka Bokslut 1.5.3 or higher, then a database upgrade is required.

Upgrading between different Release Candidates could require a database upgrade.

Script for upgrading and instructions can be found in the folder for the installation. If you run into problems or has any questions contact our support at support@pricka.se or via phone +46 8 – 522 308 40 and we'll help you out.

Frequently asked questions

I get a login screen when I start the application

If you see this login screen when you start the program:
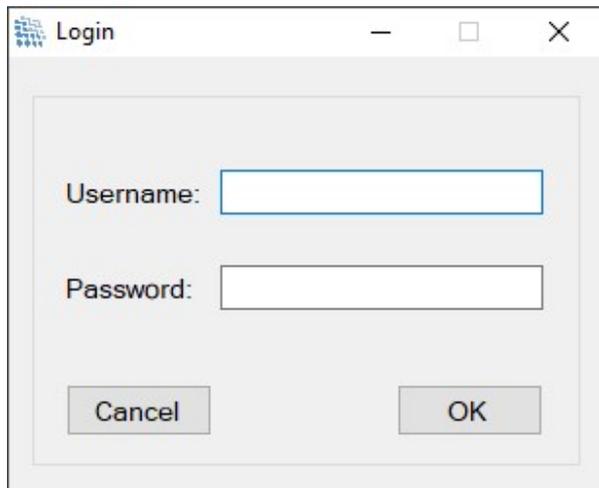
Use your login cridentials to log in. If you don't have any cridentials you can login as Sysadmin using the username 'sysadmin' and password '1234'. As sysadmin you can't do much except add a license key and create users.

I need a license key for the program

Usually you'll get a license key from our consultants during the setup of your installation. If you have not received a license key contact our support at support@pricka.se or via phone +46 8 – 522 308 40 and we will help you get a license and activate the software.

When I start the application, I get a SQL Server connection error after about 30 seconds

If you get the following error message:

Then you need to add a connection between the application and your database server. This is best done by answering 'Yes' on the error message and entering the required information in the dialog.
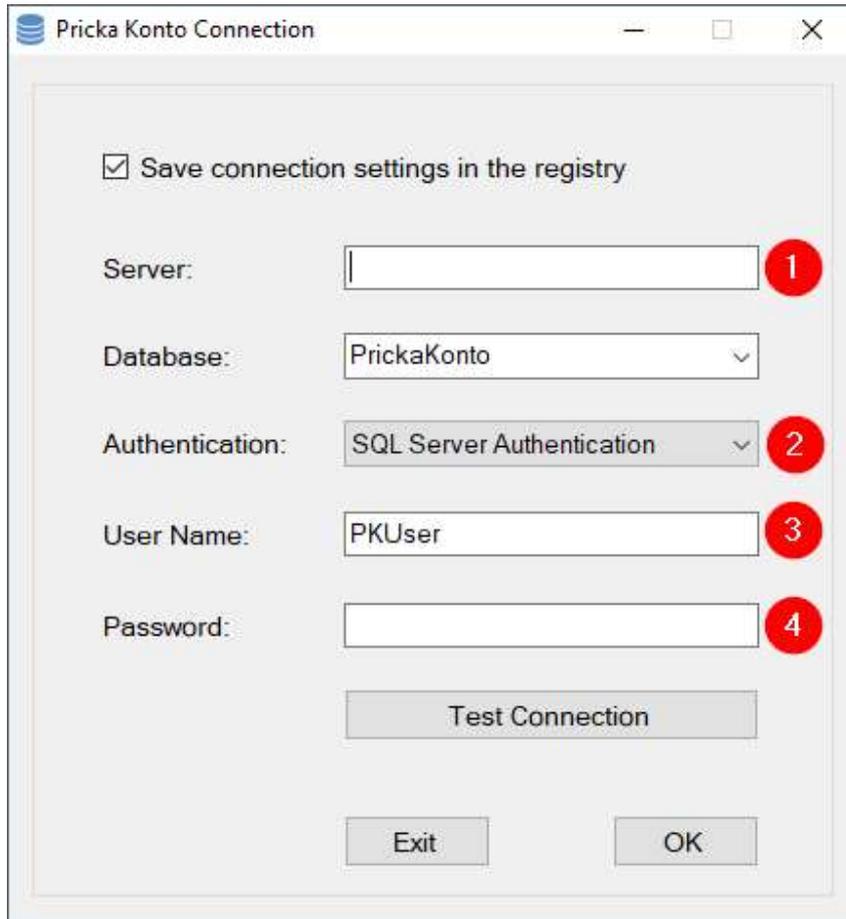
In the Server field (1) enter the URI to the database server. If you don't know the URI contact your IT support.

Under Authentication (2) choose SQL Server Authentication (username/password) or Windows Authentication. If you're uncertain which one to use, contact your IT support.

If you've chosen SQL Server Authentication enter username (3) and Password (4). Usually the username is 'PKUser' and password 'PKUser' is used for Pricka Konto and the username 'PBUser' and password 'PBUser' is used for Pricka Bokslut.

Press Test Connection to check the connection. If you get a message that the connection is ok; press OK to continue.

There is an alternative to saving the database connection in the registry and that is to edit the file 'PrickaBokslut.exe.config' in the Pricka Bokslut installation folder and the file 'PrickaKonto.exe.config' in the Pricka Konto installation folder.

If you have any problems setting up the connection with your database contact Pricka Support at support@pricka.se or via phone +46 8 – 522 308 40 and we'll help you set things up.